

Privacy Policy

Our Commitment To Privacy

Your privacy is important to us. We provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. We do not sell or rent your personally identifiable information to any party.

Information We Collect and How We Use It

This notice applies to all information collected or submitted on our TicketPeak.com pages.

The types of information collected from you are: Name, Email address, Phone number, and Company Name. We use this information only to contact you - by email or by phone. We do not share this information with outside parties.

From clients, credit card information may be requested to pay for the software service. Such data is requested by Heartland Payments and is entered on Heartland PCI-compliant servers. This information is used only to complete the transaction.

On some TicketPeak.com pages, consumers can order tickets from the ticket seller. The types of personal information collected at these pages may include the above, plus, in some cases, mailing addresses. This information is passed to the ticket seller. It is not shared by us with any other party. We do not have control over how these parties may use such information. From the TicketPeak pages, when buying tickets, you may be directed to our or to the ticket seller's merchant account for credit card processing. Our sites do not see any of the information collected from these merchant accounts.

Our Commitment To Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Our Commitment To Children's Privacy

We never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Warranty and Returns Policy

Refunds/Exchange/Cancellation/Returns

Clients can stop using the software service anytime without advance notice. We provide only a software service. We do not provide physical products, so returns are not applicable.

Warranty

We warrant that our software applications will perform in a manner consistent with general industry standards reasonably applicable.